

STAYING

APART

KEEPS

US

TOGETHER

CORONAVIRUS (COVID-19)

MULTICULTURAL CAMPAIGN

STAKEHOLDER PACK

WORKER SUPPORT PAYMENT

KEY MESSAGES AND CAMPAIGN ASSETS

22.07.2020 10.47 AM



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INTRODUCTION

The Department of Health and Human Services is providing a one-off \$1,500 payment designed to financially support Victorian workers who, as of 20 June, have been instructed by the department to self-isolate or quarantine at home because they are either diagnosed with coronavirus (COVID-19) or are a close contact of a confirmed case.

The COVID-19 worker support payment recognises that the requirement to self-isolate or quarantine at home can cause a financial burden for some individuals and families who are without incomes during this period.

Providing financial support can help alleviate this burden, making it easier for people to comply with the direction to stay at home.

As a key stakeholder with important connections across Victoria's multicultural community, we ask for your support sharing the information in this pack widely through your networks, so your community knows when to get tested and the support available.

As you know, access to translated information is particularly important for people who are isolated from friends, family and their usual support network – which means your support is invaluable in controlling the spread of coronavirus.

This pack provides links to a range of translated materials – including posters, social media content and fact sheets – to help you share this important information with your networks. Thank you in advance.

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WHAT YOU CAN DO TO HELP

You can help by:

- Sharing the materials available in this stakeholder kit with your community by email, social media or through messaging apps you use like WhatsApp, WeChat, Messenger and others.
- Directing people to the Victorian Government's coronavirus (COVID-19) website for current information and updates: www.coronavirus.vic.gov.au/translations
- Advising anyone who is concerned to call the coronavirus (COVID-19) hotline on 1800 675 398 (24 hours). For translator support, call TIS National on 131 450.

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To download translated posters, please visit:
<https://cloud.think-hq.com.au/s/bSod8ewCpwCENLy>

POSTER - WORKER SUPPORT

**HAVE YOU BEEN TOLD
TO SELF ISOLATE
DUE TO COVID-19?**

**Find out if you're
eligible for a \$1500
payment so you have the
support you need when
you have to stay home.**

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For current restrictions go to coronavirus.vic.gov.au/language
Authorised and published by the Victorian Government, 1 Treasury Place, Melbourne



Translated to the following languages:

1. Amharic
2. Arabic
3. Assyrian
4. Bengali
5. Bosnian
6. Burmese
7. Chaldean
8. Chin
9. Chinese Simplified
10. Chinese Traditional
11. Cook Islands Maori
12. Croatian
13. Dari
14. Dinka
15. English
16. Farsi
17. Fijian
18. French
19. Greek
20. Gujarati
21. Hazaragi
22. Hindi
23. Indonesian
24. Italian
25. Japanese
26. Karen
27. Khmer
28. Korean
29. Macedonian
30. Malay
31. Maltese
32. Nepali
33. Niuean
34. Nuer
35. Oromo
36. Pashto
37. Polish
38. Portuguese
39. Punjabi
40. Russian
41. Samoan
42. Serbian
43. Sinhalese
44. Somali
45. Spanish
46. Swahili
47. Tagalog
48. Tamil
49. Thai
50. Tigrinya
51. Tongan
52. Turkish
53. Urdu
54. Vietnamese
55. Zomi



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To download the social tile, please visit:
<https://cloud.think-hq.com.au/s/DCYag5poKWz3fra>

SOCIAL TILE - WORKER SUPPORT



FACEBOOK AND INSTAGRAM SINGLE IMAGE POST Image tile 1080 x 1080px

Recommended post text

Have you been told to self isolate due to COVID-19 (coronavirus)?

Find out if you're eligible for a \$1500 payment so you have the support you need when you have to stay home.

To find out if you're eligible visit coronavirus.vic.gov.au/language

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**STAYING APART
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To download translated audio messages, please visit:
<https://cloud.think-hq.com.au/s/EwYMxyei5SBwLoe>

FACTSHEET - WORKER SUPPORT

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**Coronavirus (COVID-19)
Worker support payment**

Providing financial support to Victorian workers who are self-isolating or quarantining.

The Department of Health and Human Services is providing a one-off \$1,500 payment designed to financially support Victorian workers who, as of 20 June, have been instructed by the department to self-isolate or quarantine at home because they are either diagnosed with coronavirus (COVID-19) or are a close contact of a confirmed case.

The COVID-19 worker support payment recognises that the requirement to self-isolate or quarantine at home can cause a financial burden for some individuals and families who are without incomes during this period.

Providing financial support can help alleviate this burden, making it easier for people to comply with the direction to stay at home.

Who is eligible for the COVID-19 worker support payment?

To be eligible for the payment, people must have coronavirus or be a close contact and must have been instructed by the Department of Health and Human Services to self-isolate or quarantine at home and be:


- 17 years and over
- Currently residing in Victoria (including people on Temporary Protection Visas and Temporary Working Visas 457 and 482)
- In continuing employment, likely to have worked during the period of self-isolation or quarantine at home and unable to work as a result of the requirement to self-isolate or quarantine at home
- Workers who are not receiving any income, earnings or salary maintenance from their work as a result of not being able to work during the period of self-isolation or quarantine at home
- Workers that have exhausted sick leave entitlements including any special pandemic leave
- Not receiving or eligible for the JobKeeper payment or other forms of Australian Government income support

Workers include those that are permanent, casual, part-time, fixed term, and self-employed.

How can I or one of my employees apply for a COVID-19 hardship payment?

The Department of Health and Human Services' case and contact tracing team directly contacts all confirmed coronavirus (COVID-19) cases and their close contacts. A needs assessment for the payment will be done over the phone.

This is the only way to access this payment.

 **VICTORIA** State Government | Health and Human Services

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To download translated audio messages, please visit:
<https://cloud.think-hq.com.au/s/AFJxsw9ZJxXGJmH>

AUDIO MESSAGE - WORKER SUPPORT



Coronavirus (COVID-19) Worker support payment

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This is the only way to access this payment.



Factsheet content recorded as audio message in the following languages:

1. Hakka
2. Rohingya



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Bookmark these links. They will be constantly updated with new materials throughout the campaign.

Translated coronavirus information from the Victorian Government is available online in the following languages:

Amharic
www.coronavirus.vic.gov.au/amharic

Arabic
www.coronavirus.vic.gov.au/arabic

Assyrian
www.coronavirus.vic.gov.au/assyrian

Bengali
www.coronavirus.vic.gov.au/bengali

Bosnian
www.coronavirus.vic.gov.au/bosnian

Burmese
www.coronavirus.vic.gov.au/burmese

Chaldean
www.coronavirus.vic.gov.au/chaldean

Chin
www.coronavirus.vic.gov.au/chinhakha

Chinese
including Cantonese, Mandarin, Simplified Chinese and Traditional Chinese
www.coronavirus.vic.gov.au/chinese

Cook Islands Maori (Rarotongan)
www.coronavirus.vic.gov.au/cookislandsmaori

Croatian
www.coronavirus.vic.gov.au/croatian

Dari
www.coronavirus.vic.gov.au/dari

Dinka
www.coronavirus.vic.gov.au/dinka

English
www.dhhs.vic.gov.au/coronavirus-covid-19-english

Fijian
www.coronavirus.vic.gov.au/fijian

Filipino (Tagalog)
www.coronavirus.vic.gov.au/tagalog

French
www.coronavirus.vic.gov.au/french

Greek
www.coronavirus.vic.gov.au/greek

Gujarati
www.coronavirus.vic.gov.au/gujarati

Hazaragi
www.coronavirus.vic.gov.au/hazaraghi

Hindi
www.coronavirus.vic.gov.au/hindi

Indonesian
www.coronavirus.vic.gov.au/indonesian

Italian
www.coronavirus.vic.gov.au/italian

Japanese
www.coronavirus.vic.gov.au/japanese

Karen
www.coronavirus.vic.gov.au/karen

Khmer
www.coronavirus.vic.gov.au/khmer

Korean
www.coronavirus.vic.gov.au/korean

Macedonian
www.coronavirus.vic.gov.au/macedonian

Malay
www.coronavirus.vic.gov.au/malay

Maltese
www.coronavirus.vic.gov.au/maltese

Nepali
www.coronavirus.vic.gov.au/nepali

Niuean - Vagahau Nieu
www.coronavirus.vic.gov.au/niuean

Nuer
www.coronavirus.vic.gov.au/nuer

Oromo
www.coronavirus.vic.gov.au/oromo

Pashto
www.coronavirus.vic.gov.au/pashto

Persian (Farsi)
www.coronavirus.vic.gov.au/farsi

Polish
www.coronavirus.vic.gov.au/polish

Portuguese
www.coronavirus.vic.gov.au/portuguese

Punjabi
www.coronavirus.vic.gov.au/punjabi

Rohingya
www.coronavirus.vic.gov.au/translations

Russian
www.coronavirus.vic.gov.au/russian

Serbian
www.coronavirus.vic.gov.au/serbian

Samoan
www.coronavirus.vic.gov.au/samoan

Sinhalese
www.coronavirus.vic.gov.au/sinhalese

Somali
www.coronavirus.vic.gov.au/somali

Spanish
www.coronavirus.vic.gov.au/spanish

Swahili
www.coronavirus.vic.gov.au/swahili

Tamil
www.coronavirus.vic.gov.au/tamil

Thai
www.coronavirus.vic.gov.au/thai

Tigrinya
www.coronavirus.vic.gov.au/tigrinya

Tongan
www.coronavirus.vic.gov.au/tongan

Turkish
www.coronavirus.vic.gov.au/turkish

Urdu
www.coronavirus.vic.gov.au/urdu

Vietnamese
www.coronavirus.vic.gov.au/vietnamese

Zomi
www.coronavirus.vic.gov.au/zomi



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FOR FURTHER INFORMATION VISIT

WWW.CORONAVIRUS.VIC.GOV.AU/TRANSLATIONS

